Ambu
Ideas that work for life

Ambu Wireless Next Generation

Troubleshoot Guide

Ambu® Manikin Management Module

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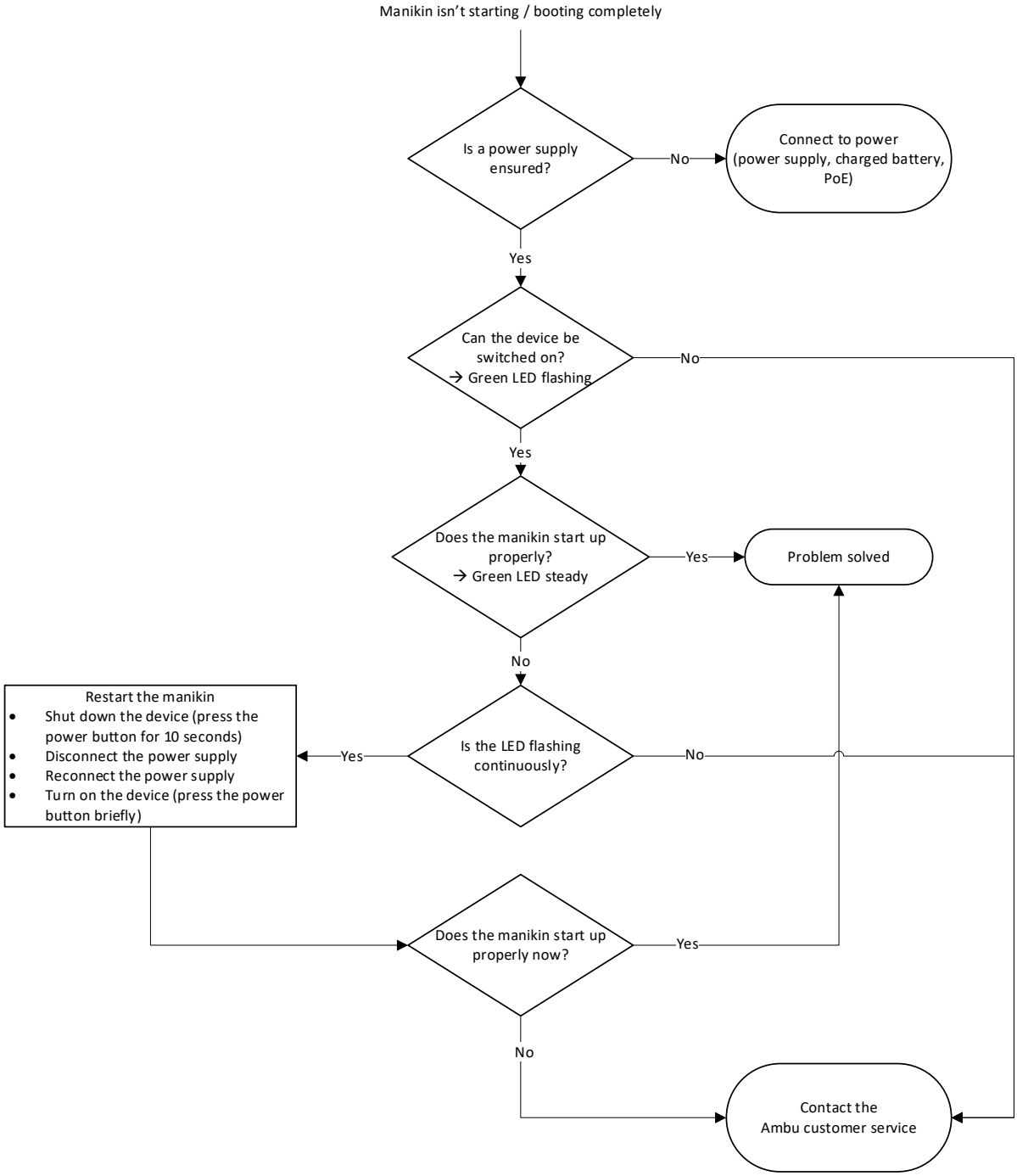
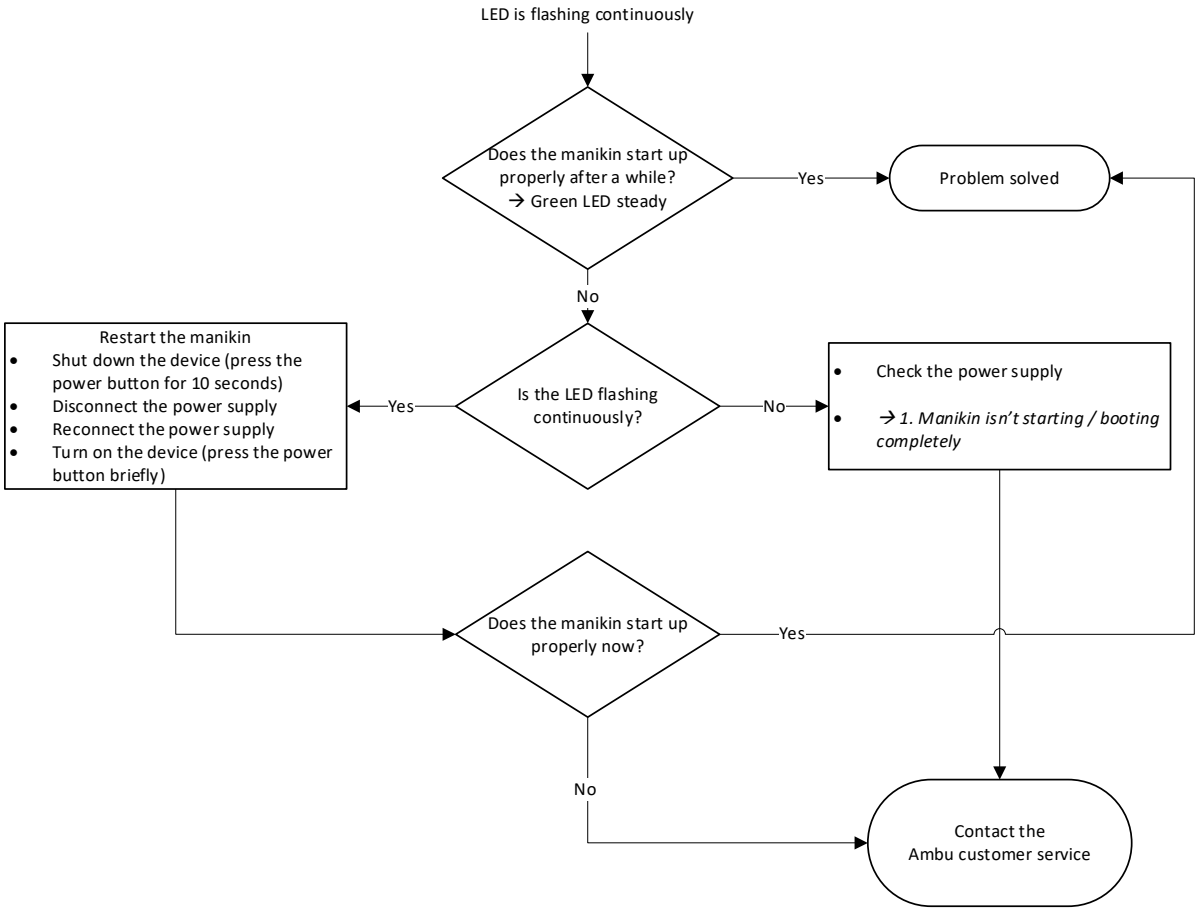
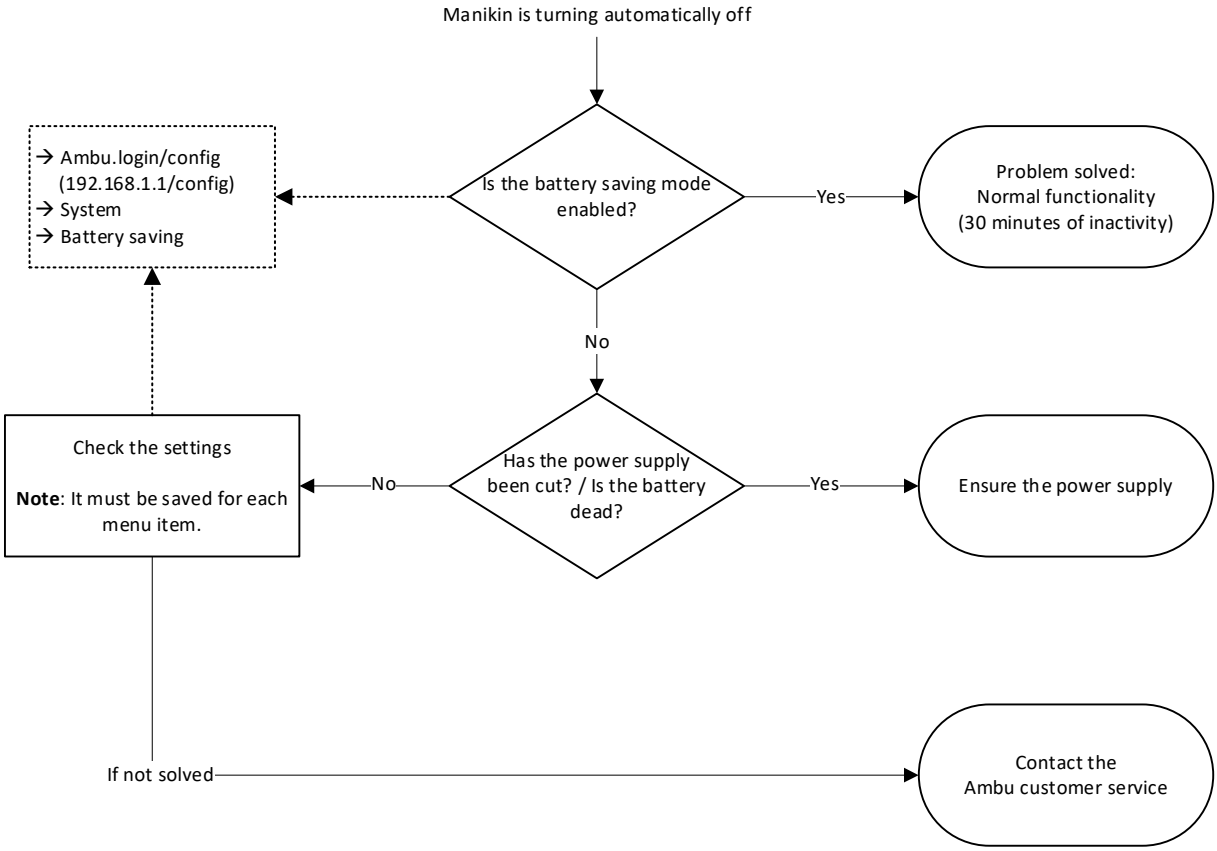
1. Manikin is not starting/booting completely



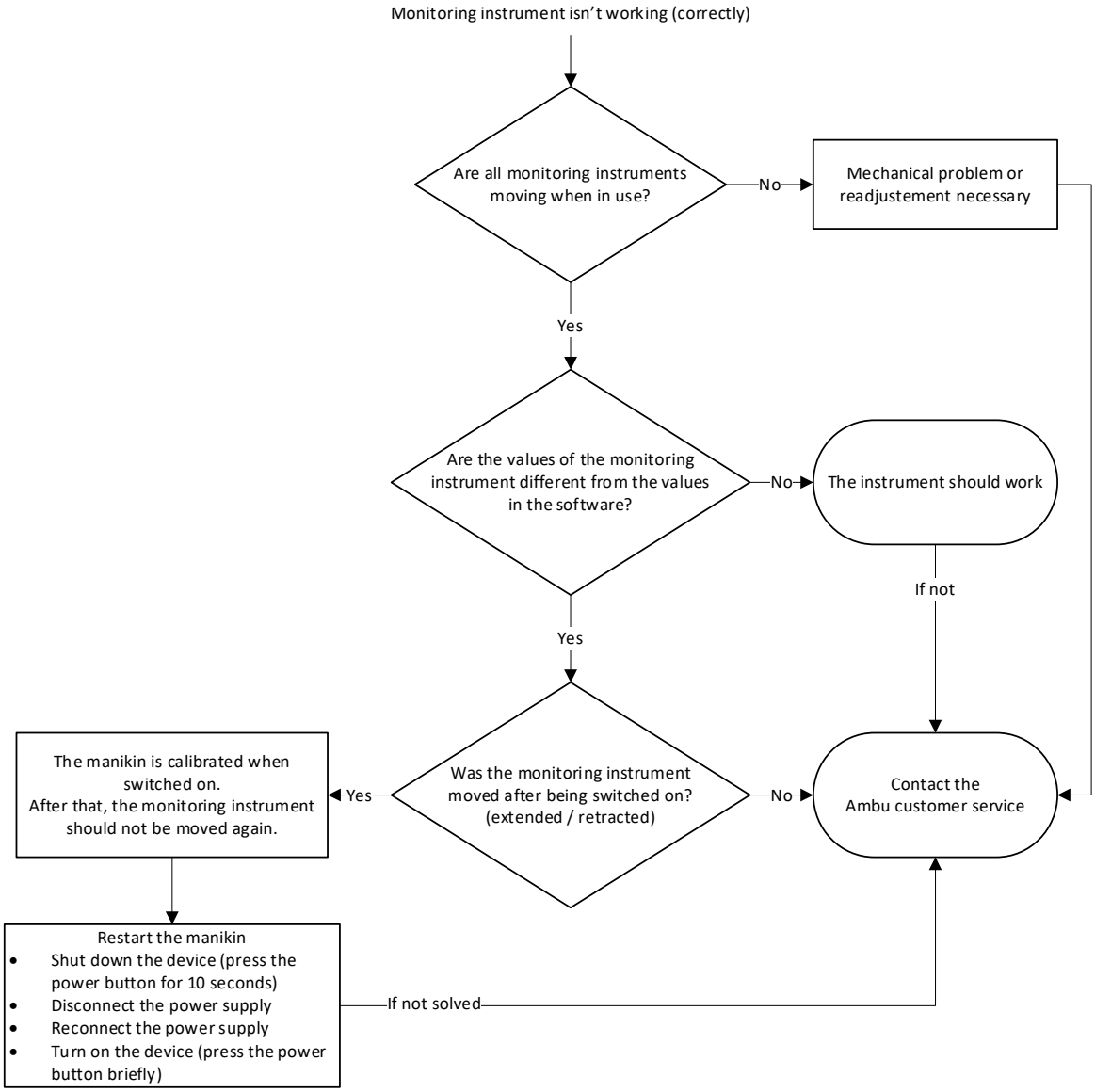
2. LED is flashing continuously



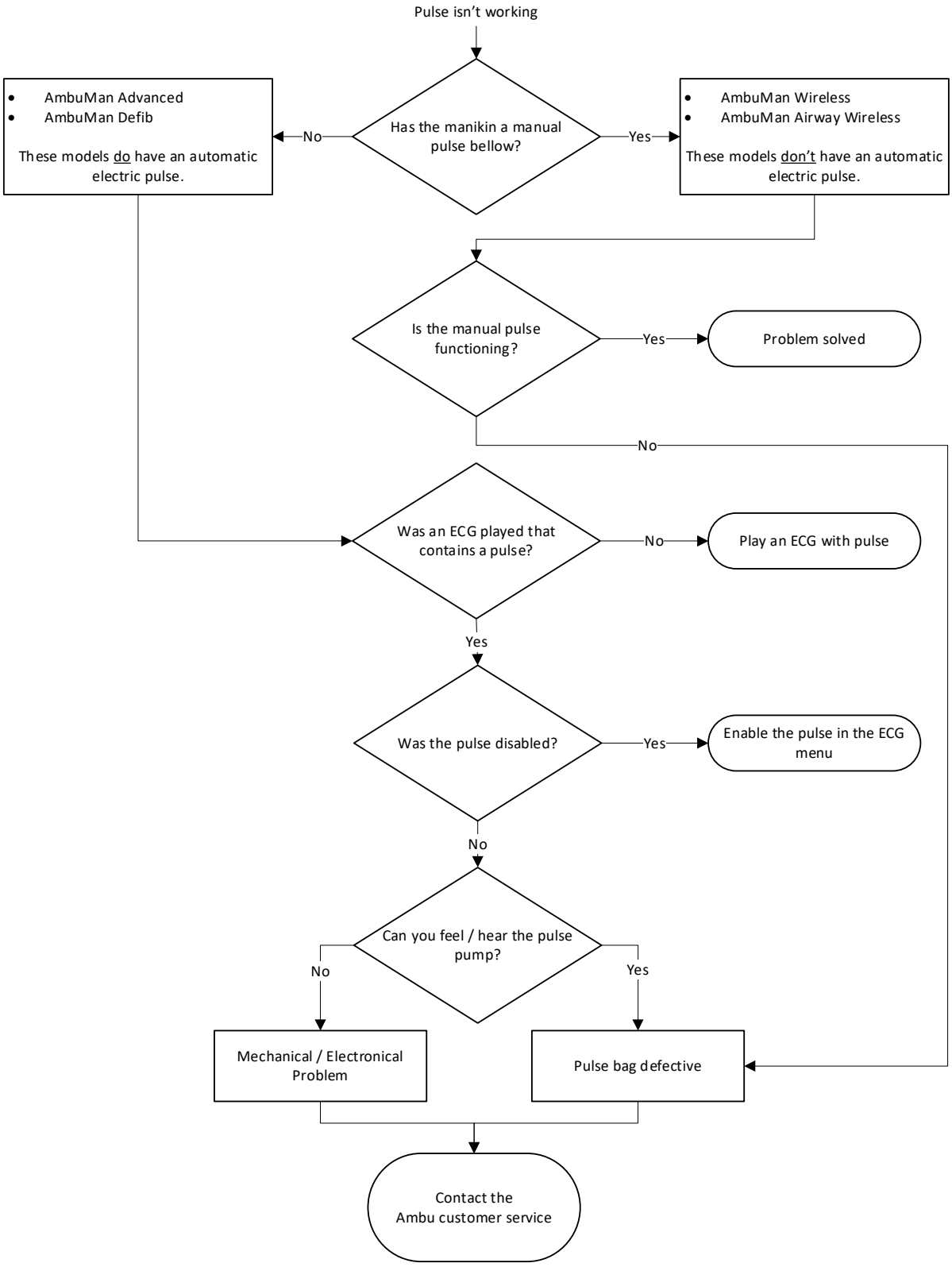
3. Manikin is turning automatically off



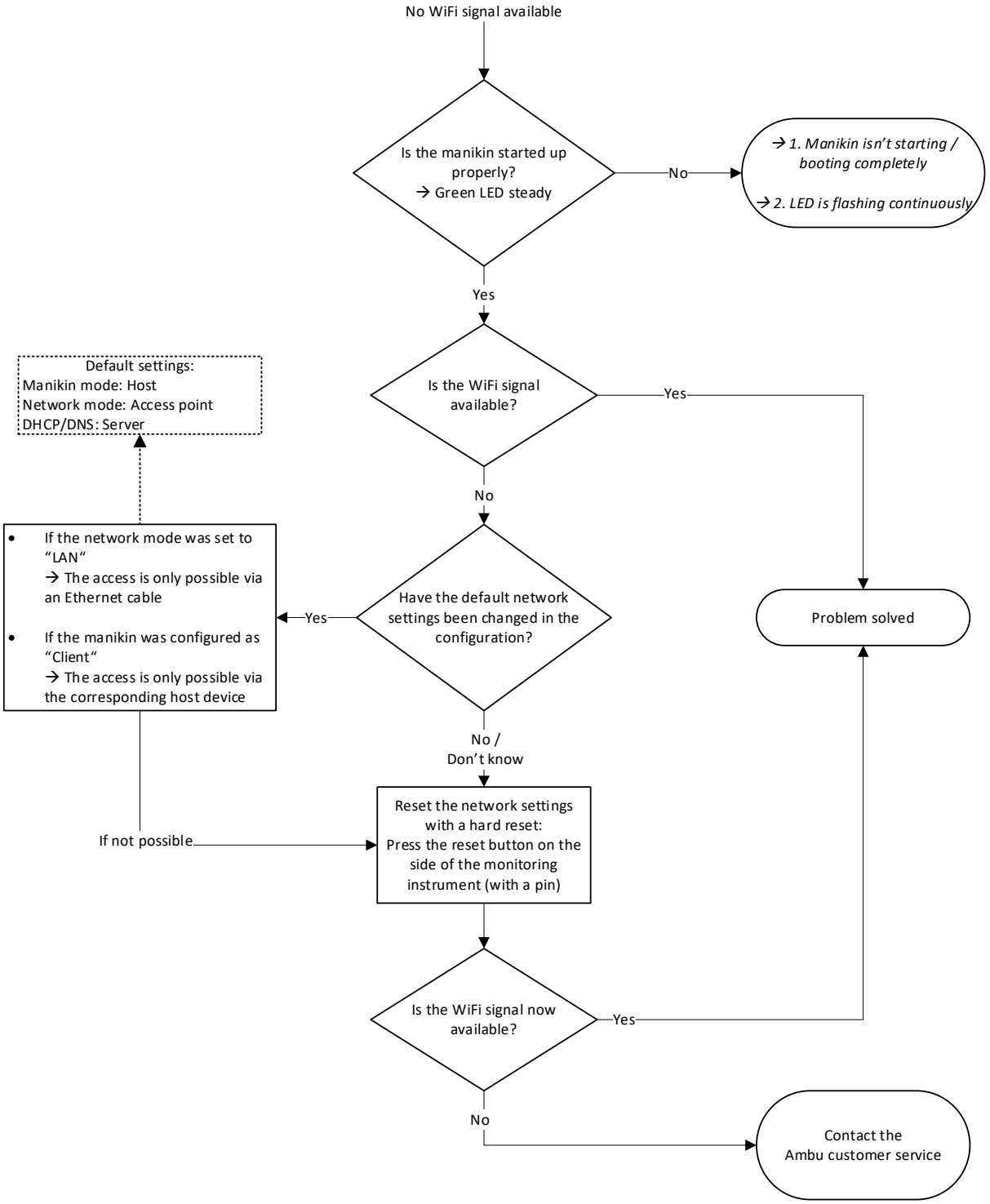
4. Monitoring instrument is not working (correctly)



5. Pulse is not working

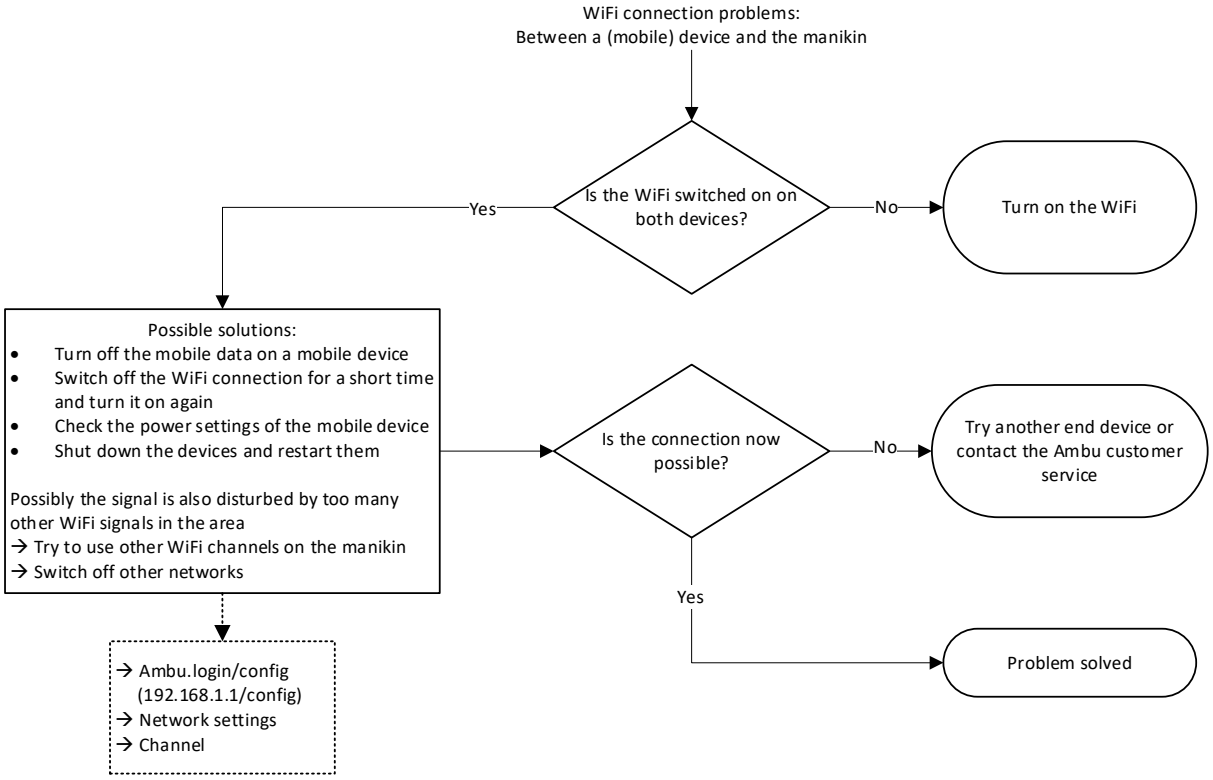


6. No WiFi signal available

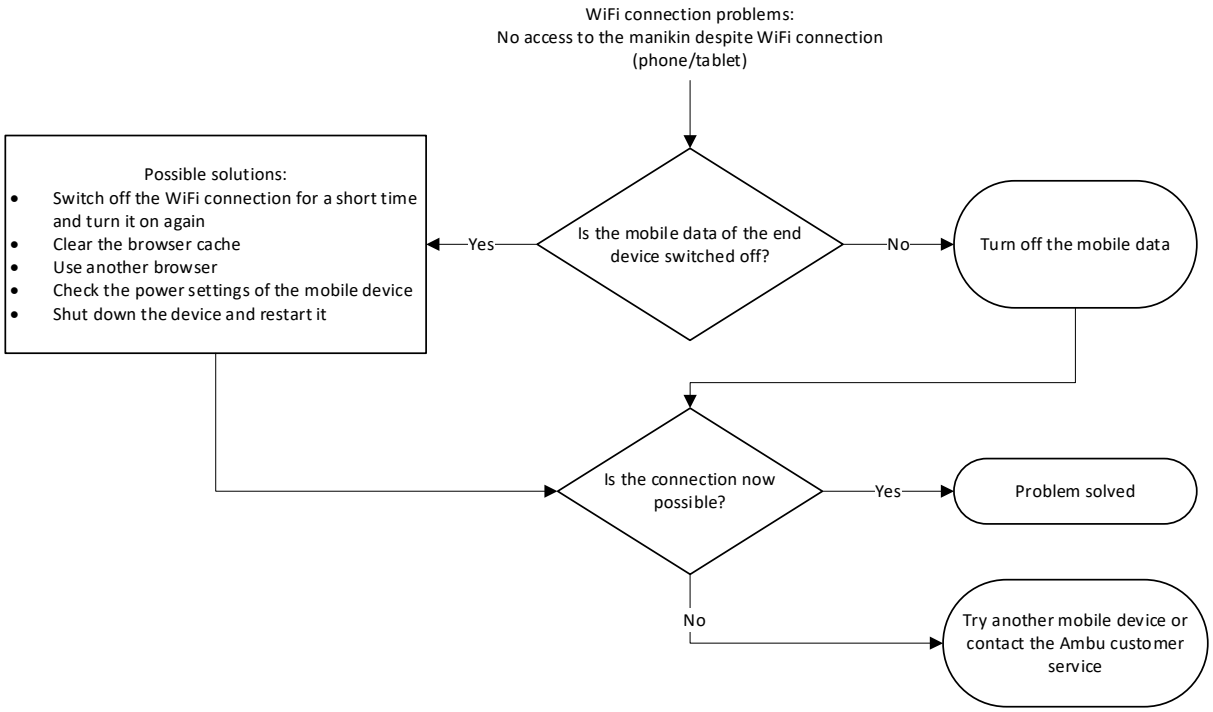


7. WiFi connection problems

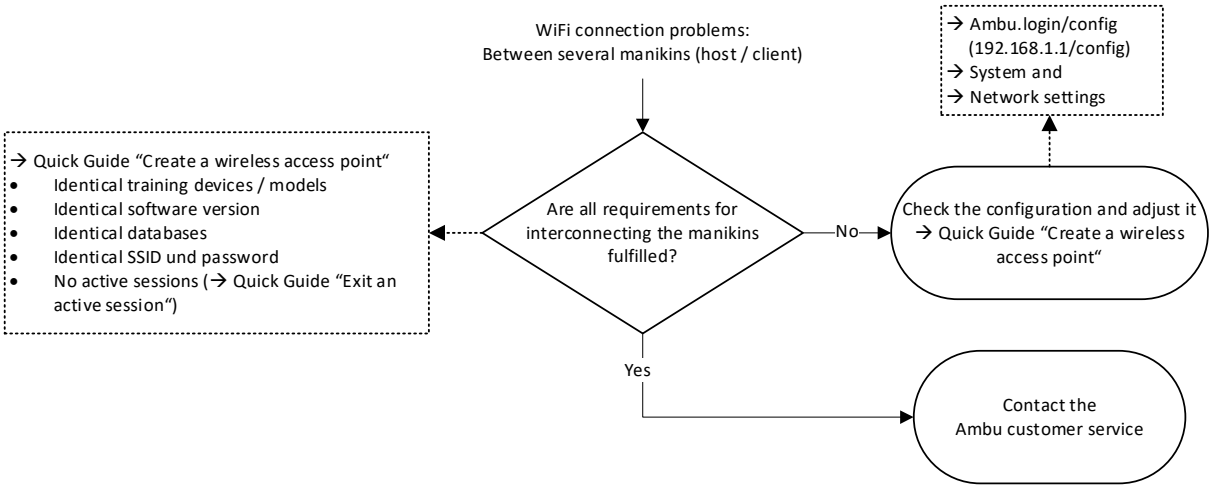
7.1 Between a (mobile) device and the manikin



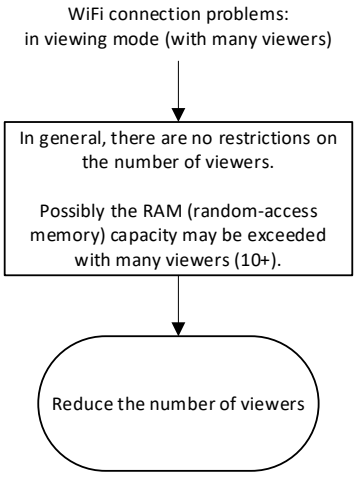
7.2 No access to the manikin despite WiFi connection (phone/tablet)



7.3 Between several training manikins (host/client)

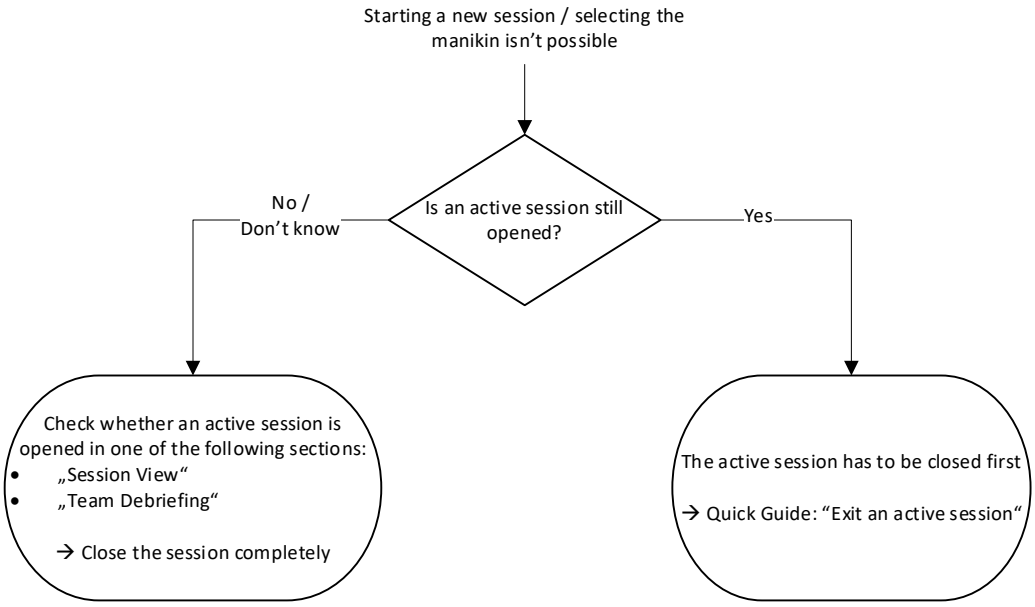


7.4 In viewing mode (with many viewers)

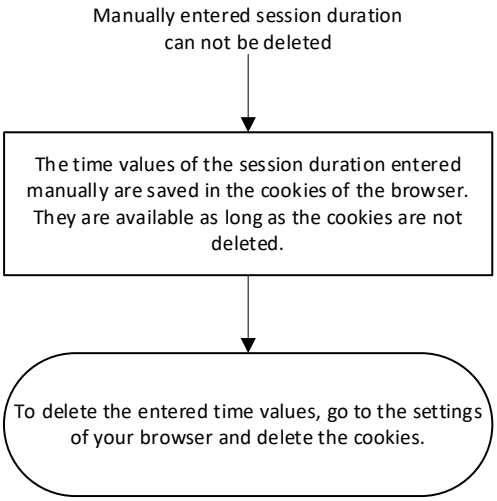


8. Manikin Management Module - Software Problems

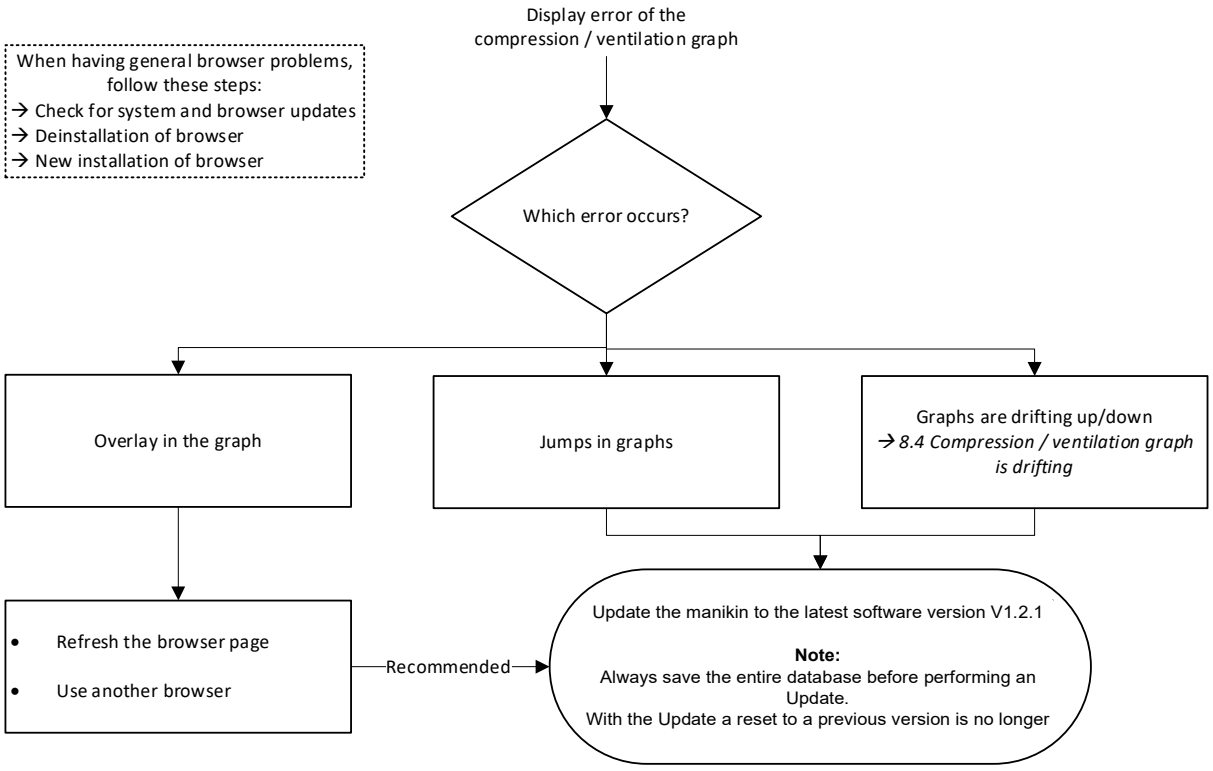
8.1 Starting a new session (selecting the manikin) is not possible



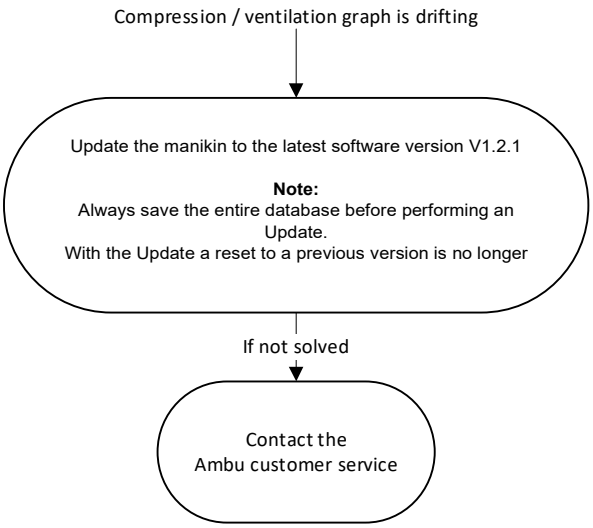
8.2 Manually entered session duration cannot be deleted



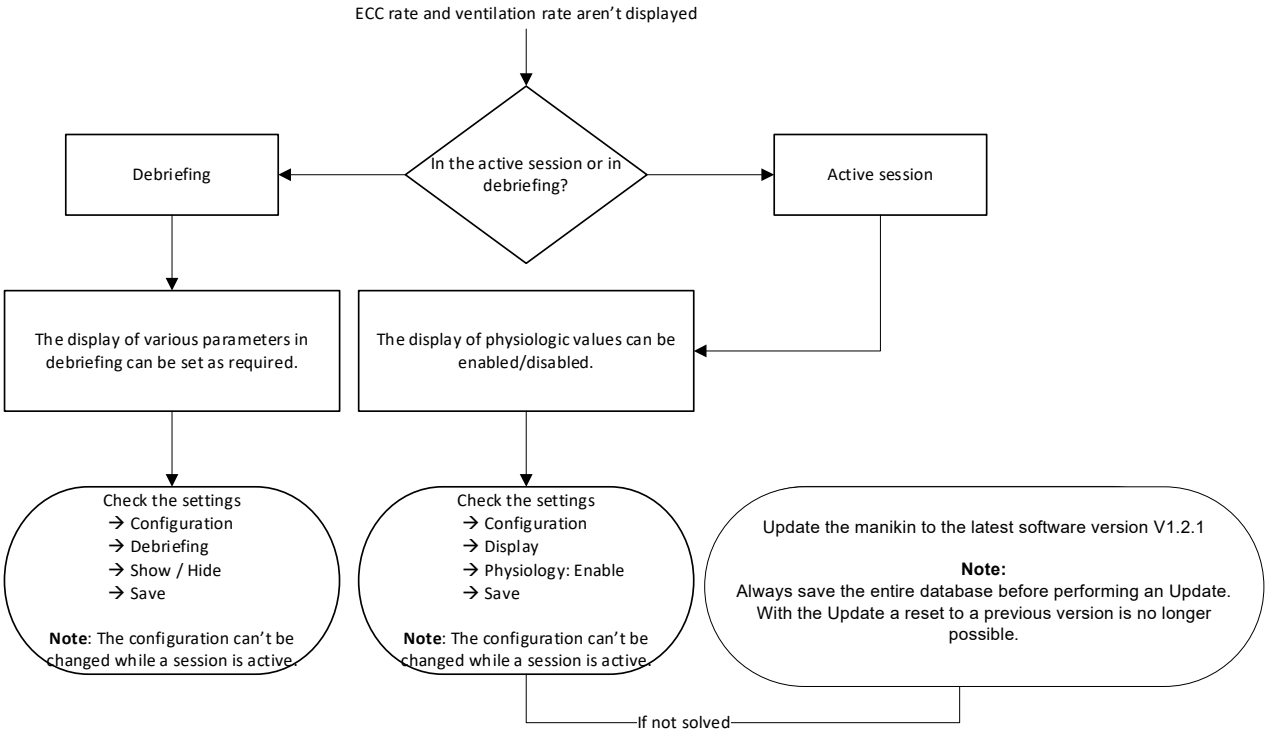
8.3 Display error of compression/ventilation graph



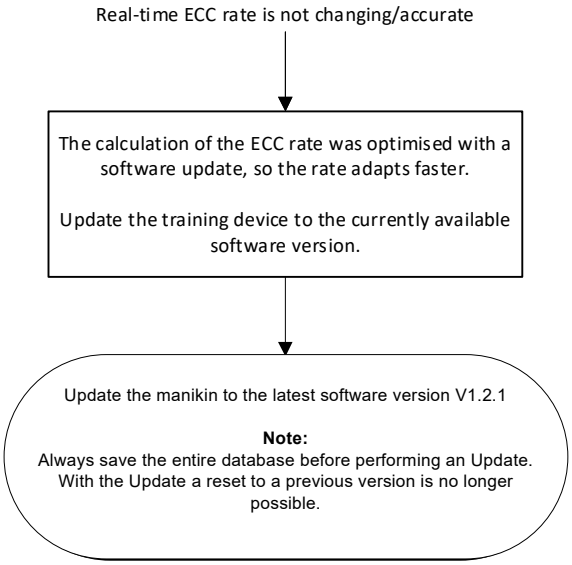
8.4 Compression/ventilation graph is drifting



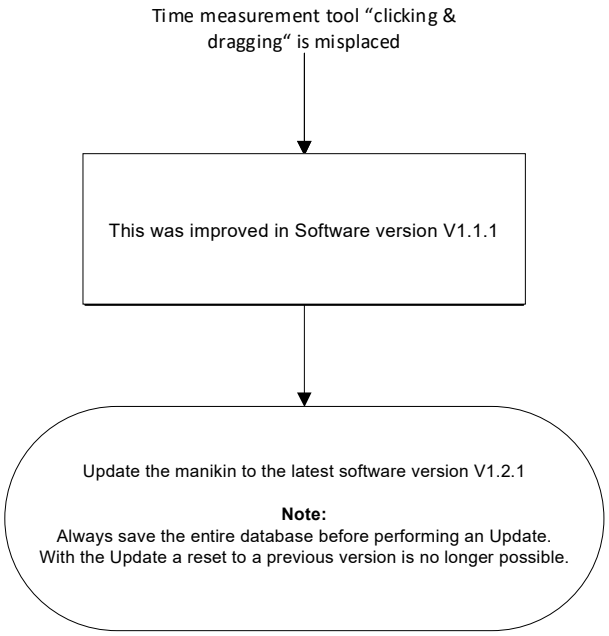
8.5 ECC and ventilation rate are not displayed



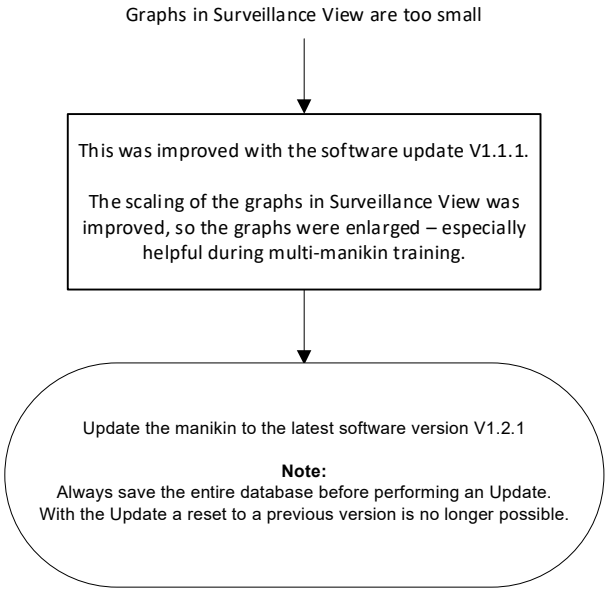
8.6 Real-time ECC rate is not changing/accurate



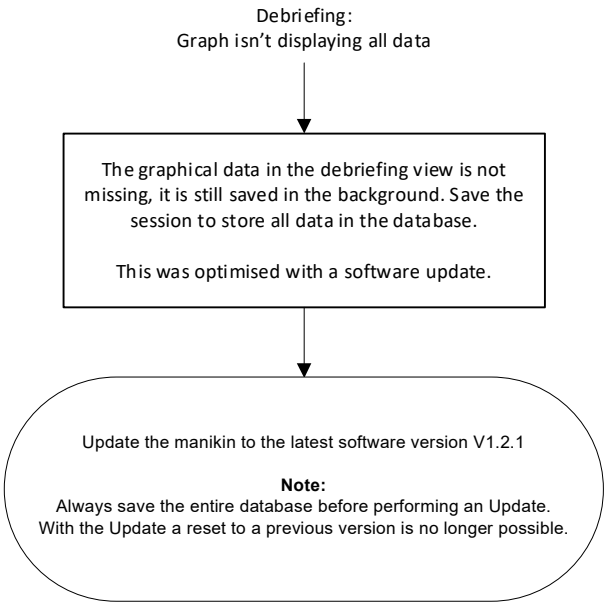
8.7 Time measurement tool “clicking & dragging” is misplaced



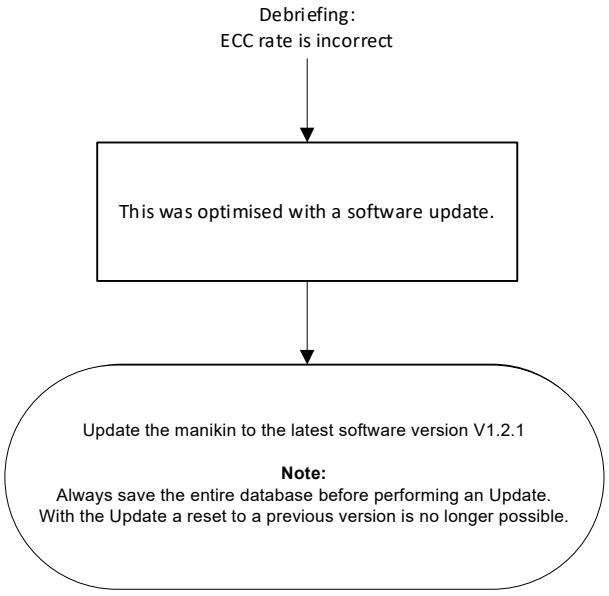
8.8 Graphs in Surveillance View are too small



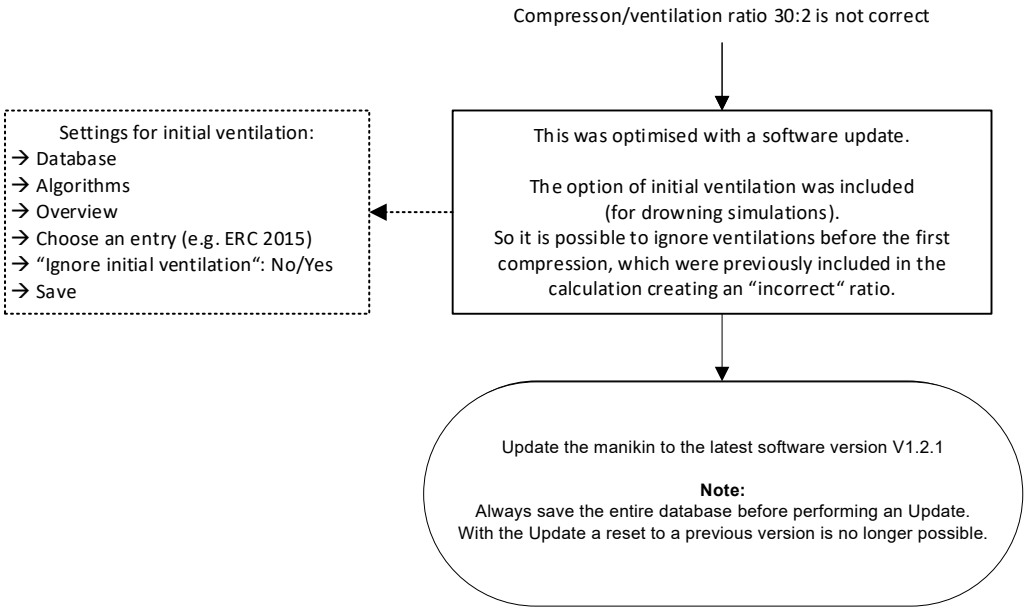
8.9 Debriefing: Graph is not displaying all data



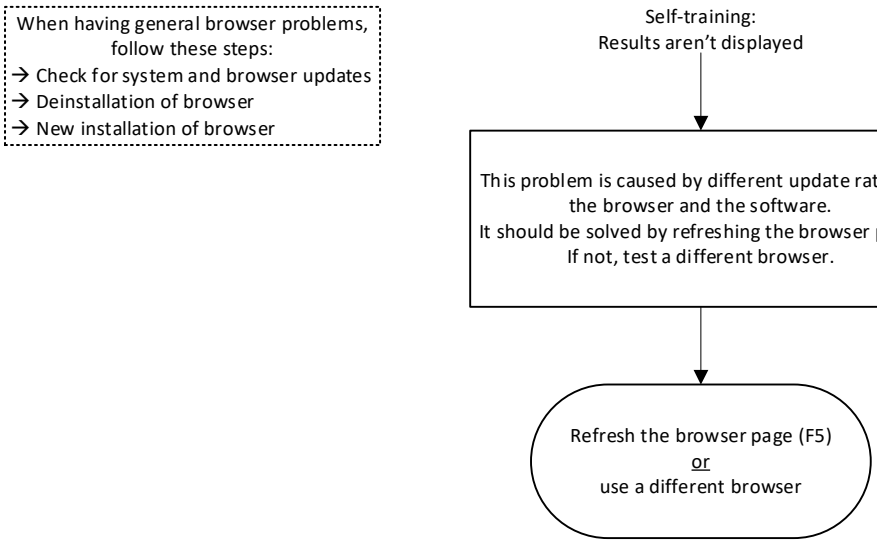
8.10 Debriefing: ECC rate is not correct



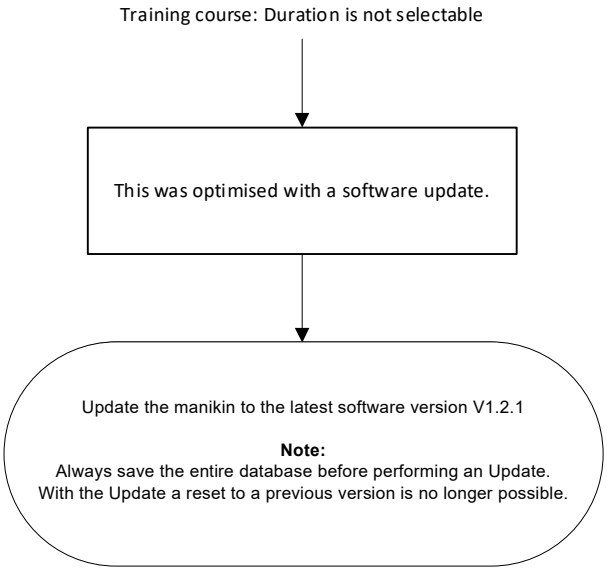
8.11 Debriefing: Compression/ventilation ratio 30:2 is not correct



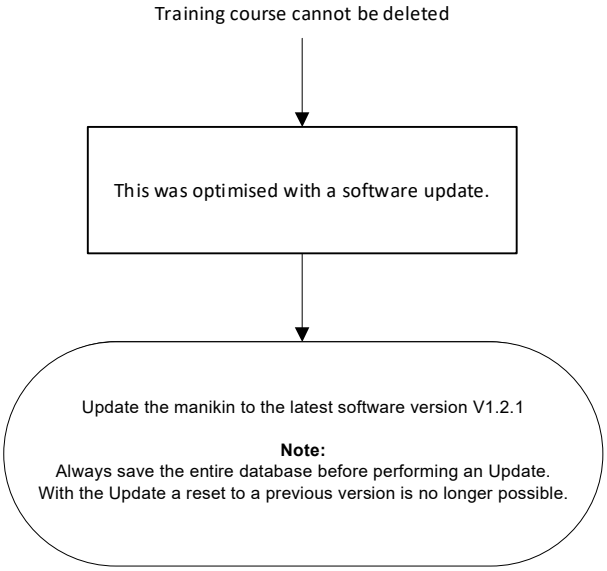
8.12 Self-training: Results are not displayed



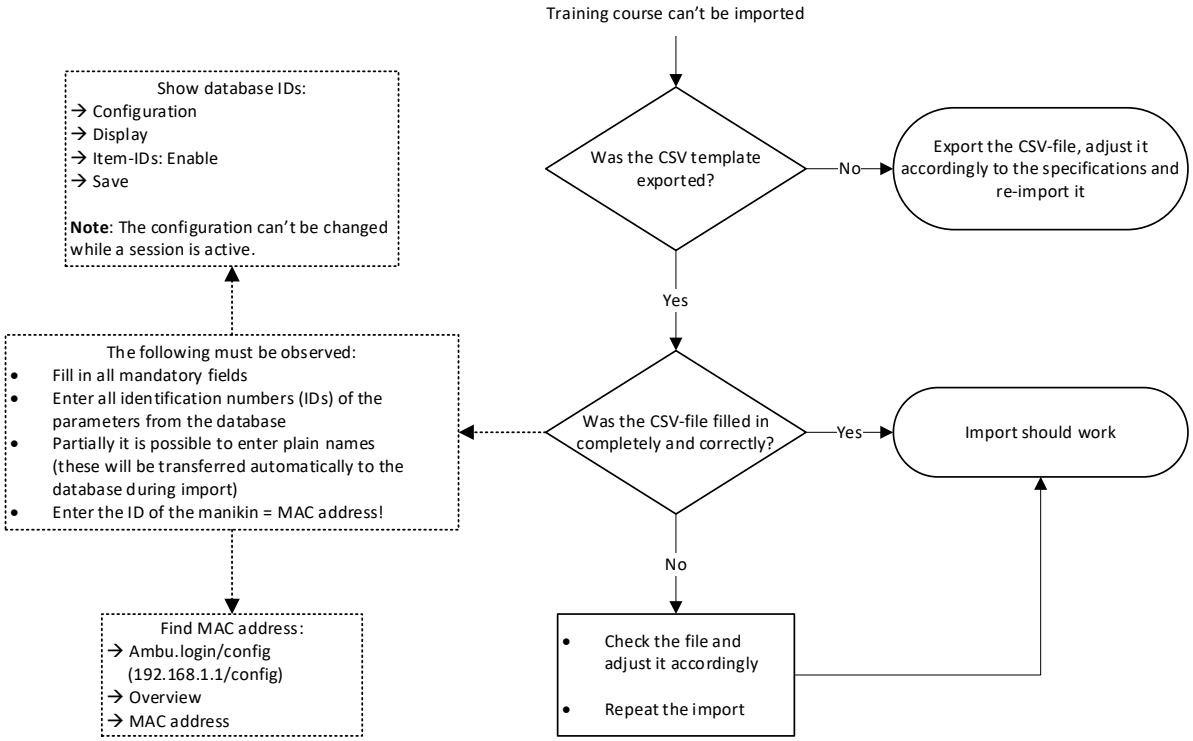
8.13 Training course: Duration is not selectable



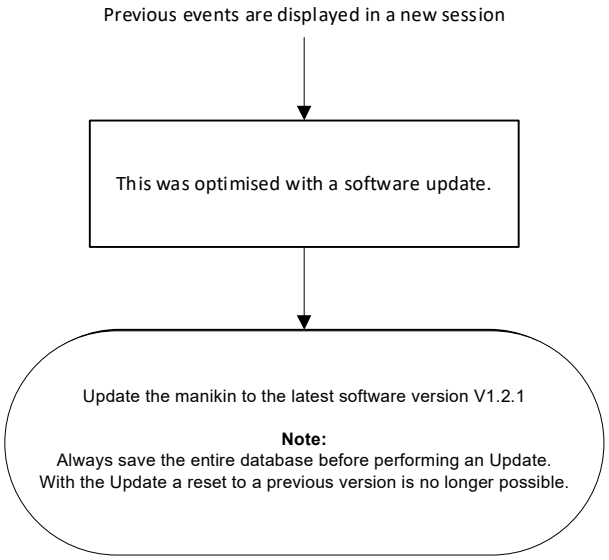
8.14 Training course cannot be deleted



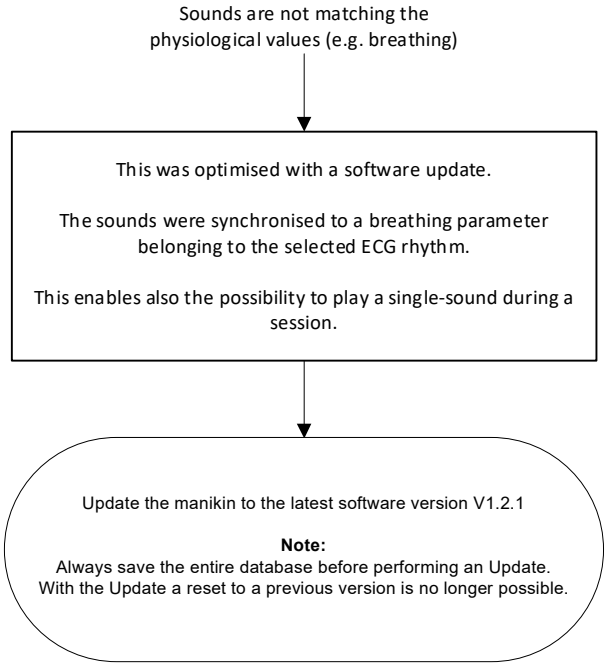
8.15 Training course cannot be imported



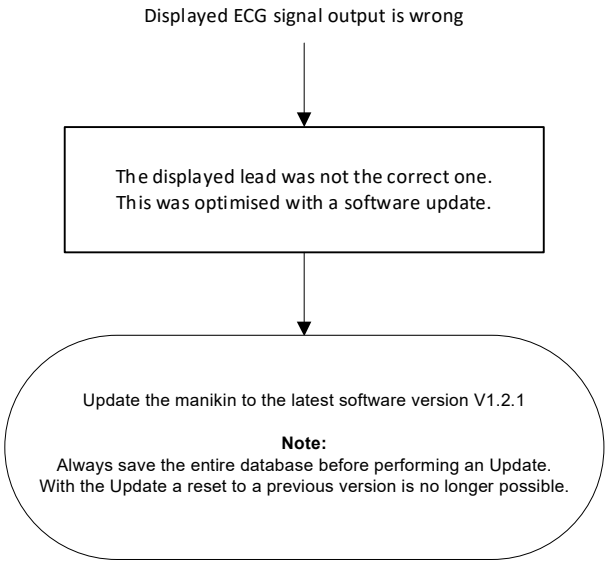
8.16 Previous events are displayed in a new session



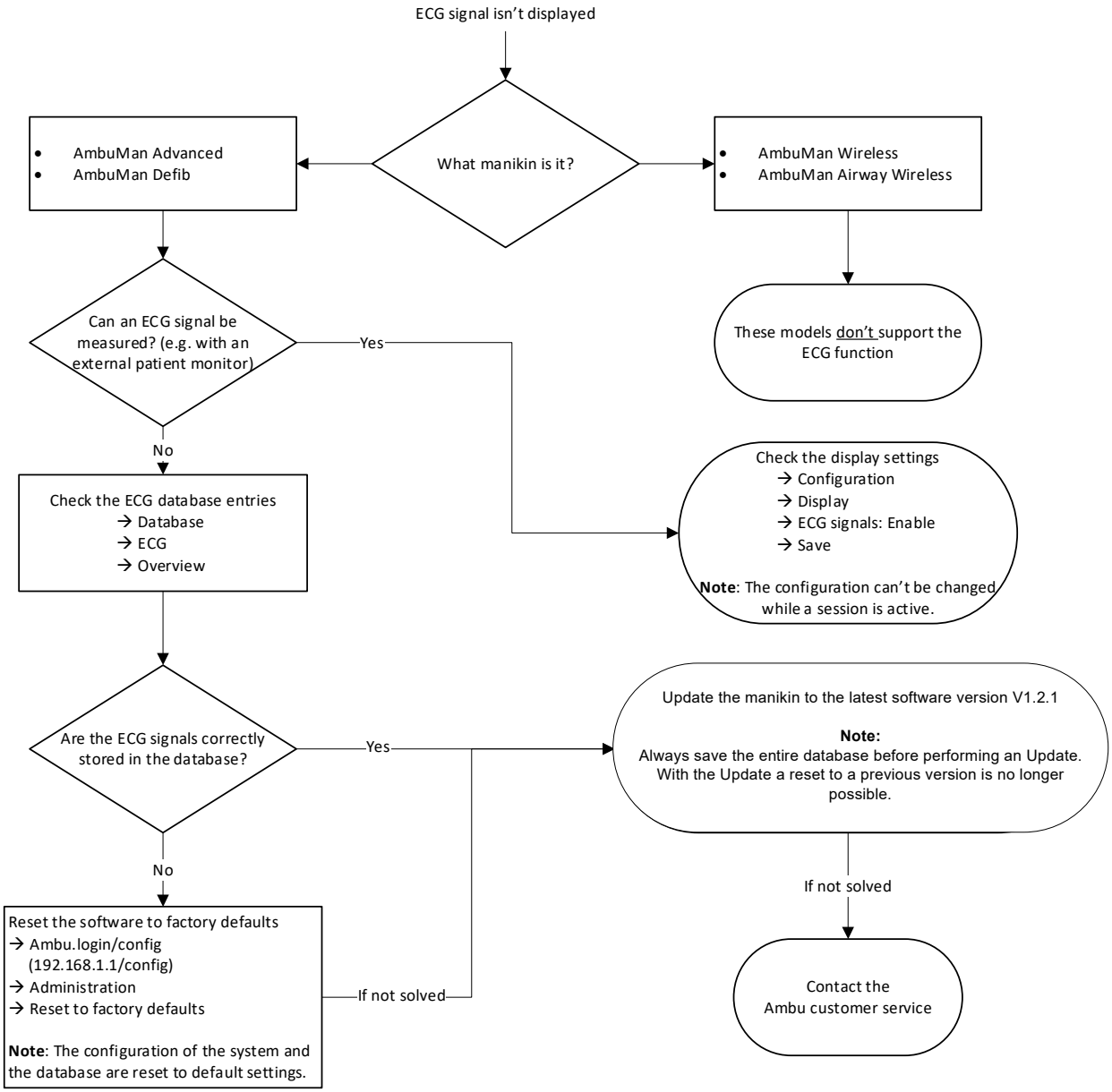
8.17 Sounds are not matching the physiological values



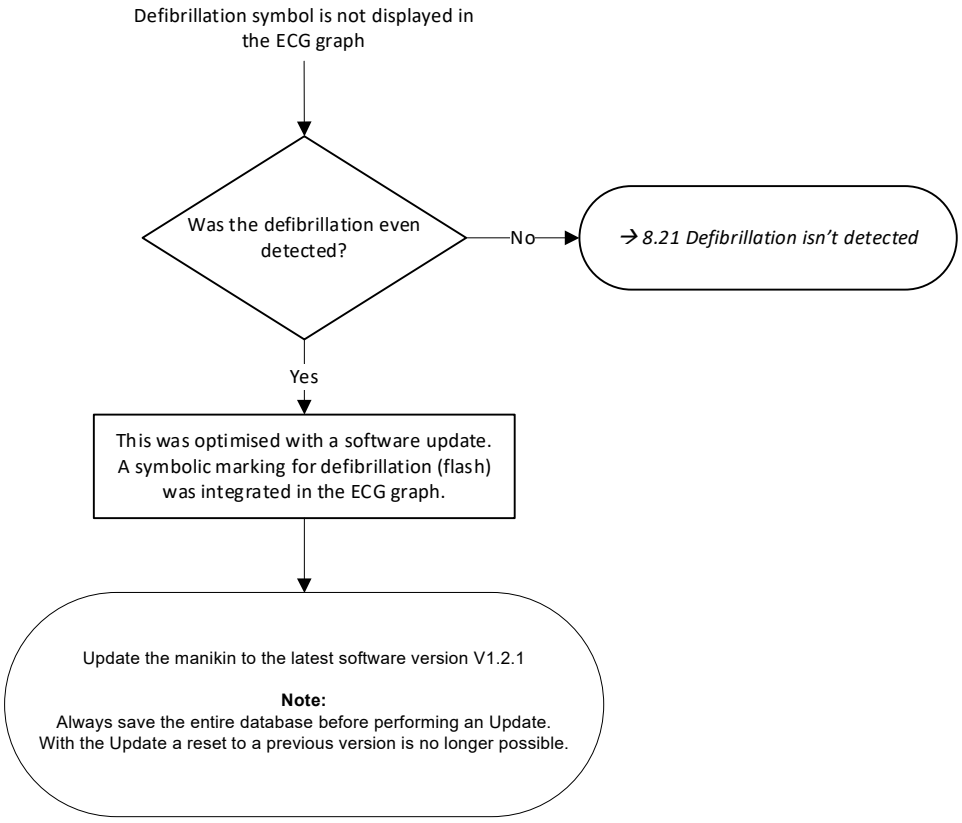
8.18 Displayed ECG signal output is wrong



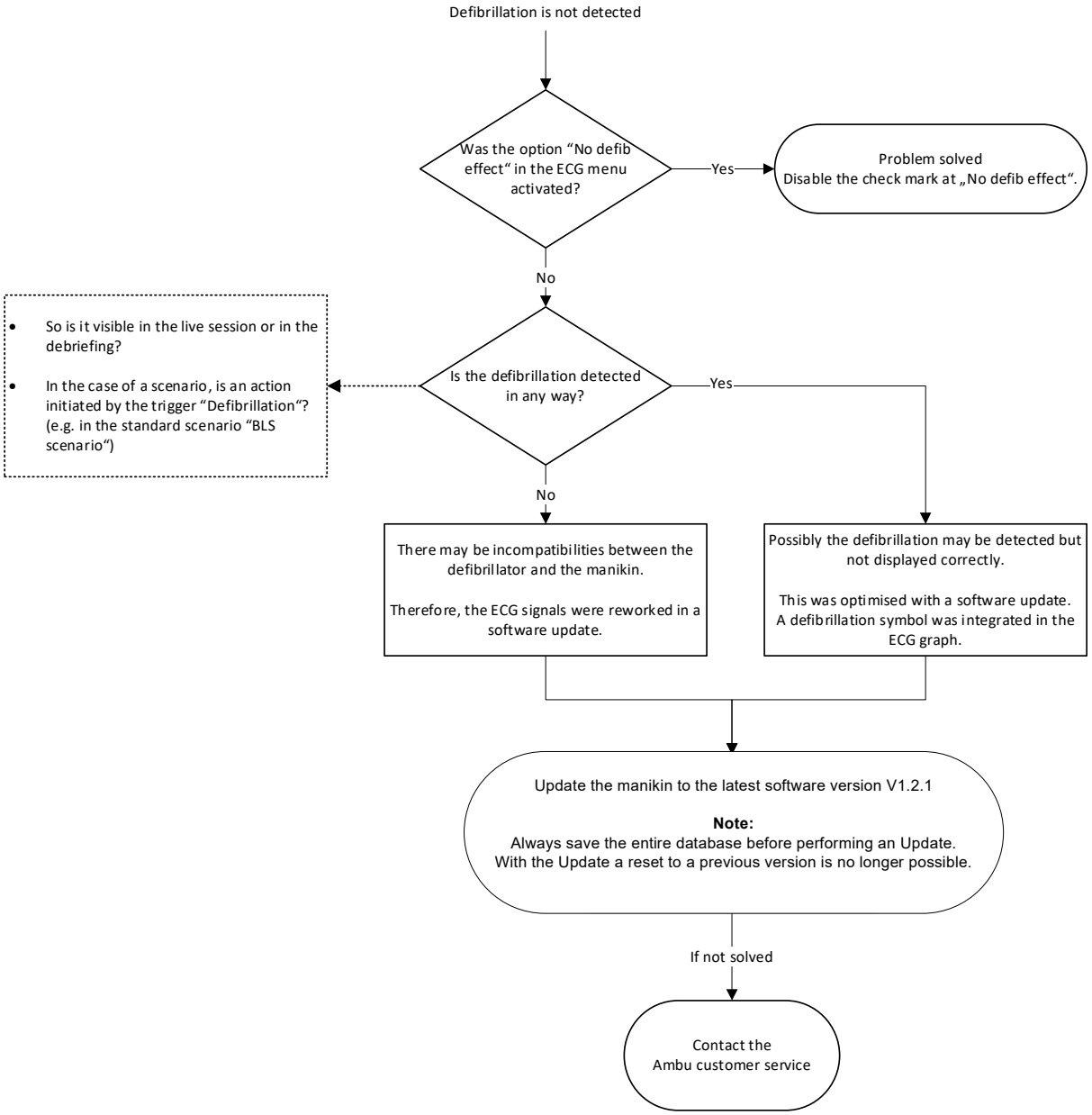
8.19 ECG signal is not displayed



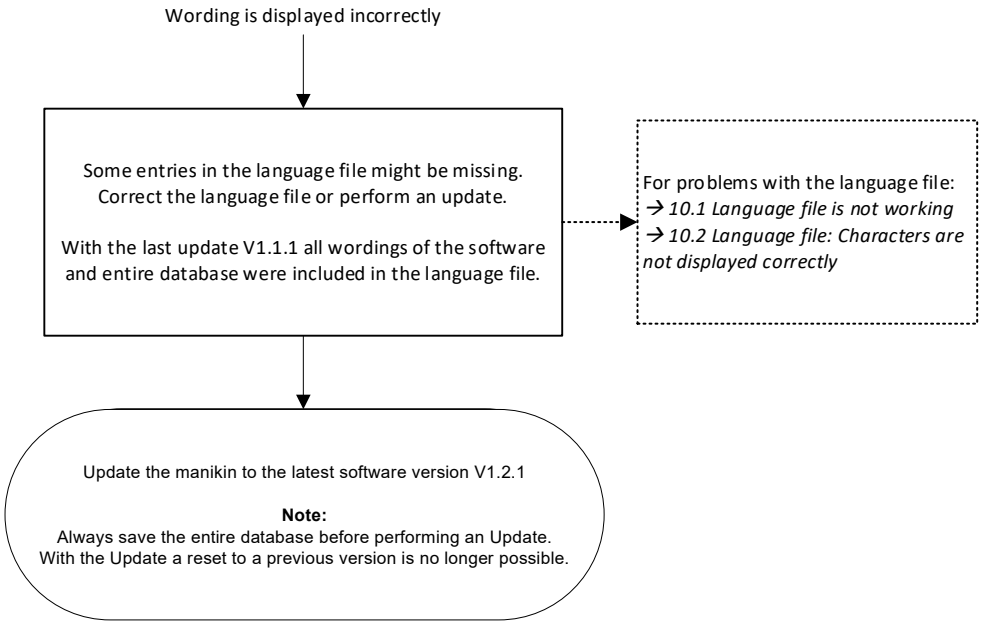
8.20 Defibrillation symbol is not displayed in the ECG graph



8.21 Defibrillation is not detected

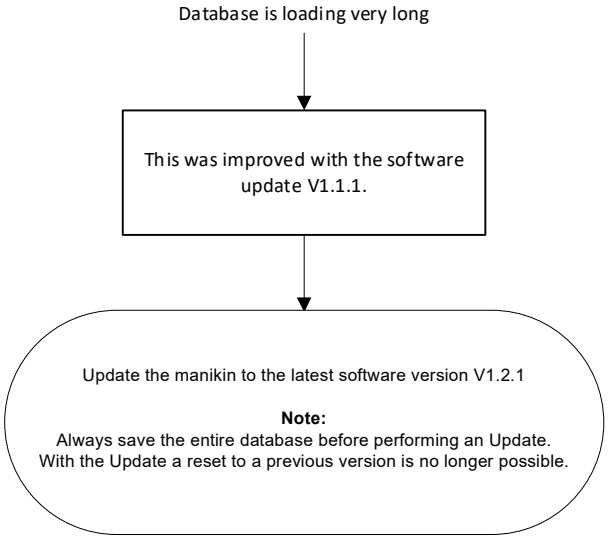


8.22 Wording is displayed incorrectly

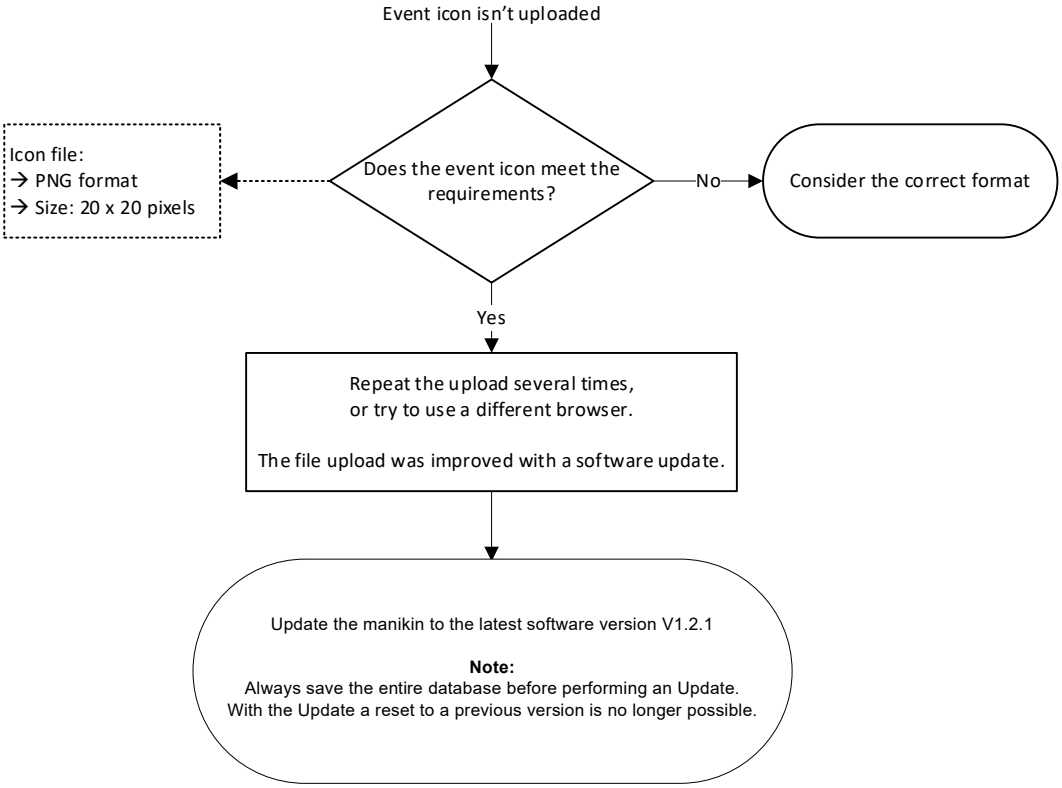


9. Database problems

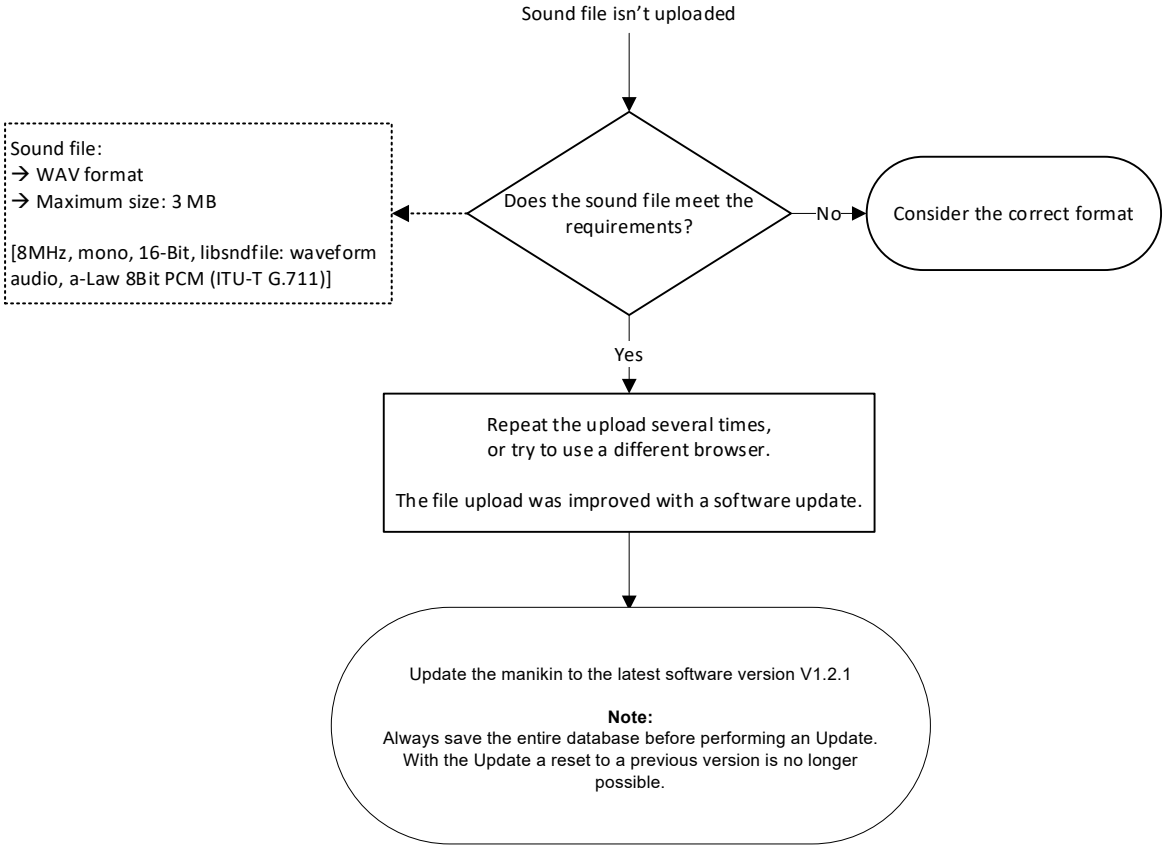
9.1 Database is loading very long



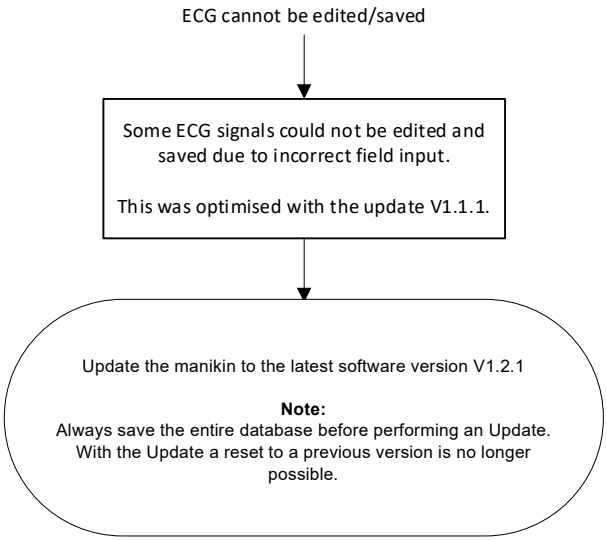
9.2 Event icon is not uploaded



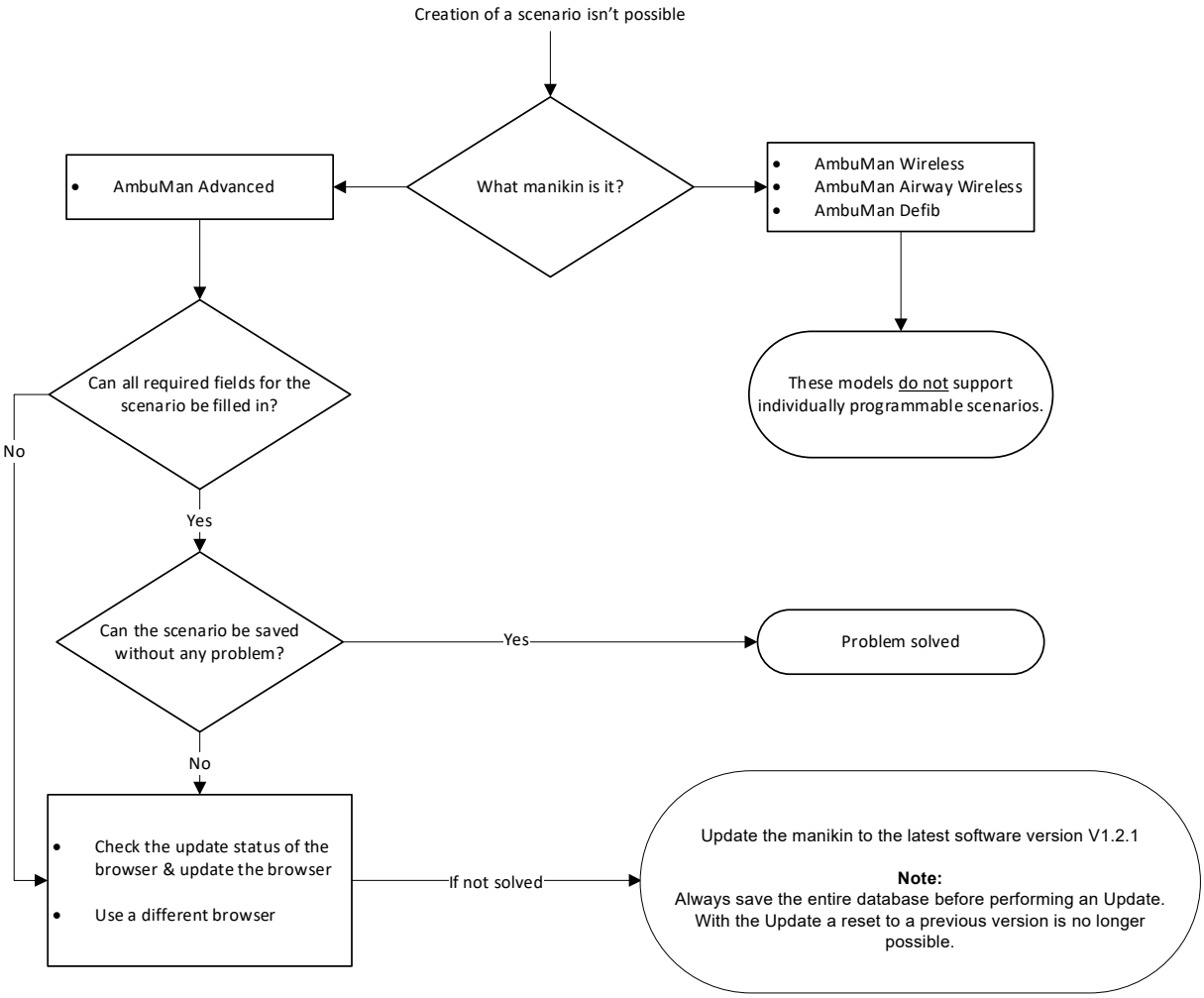
9.3 Sound file is not uploaded



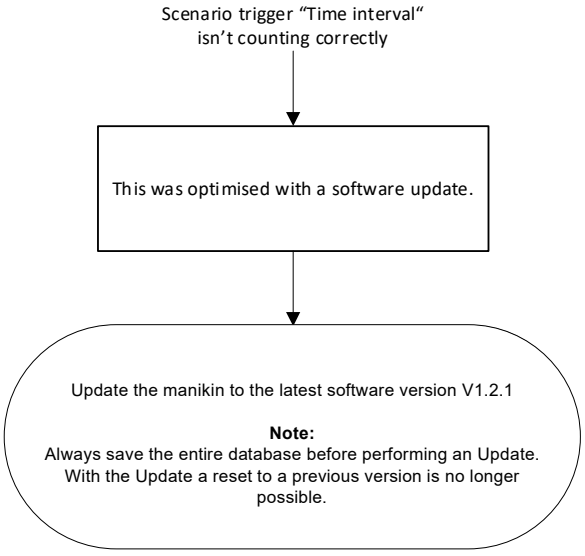
9.4 ECG cannot be edited/saved



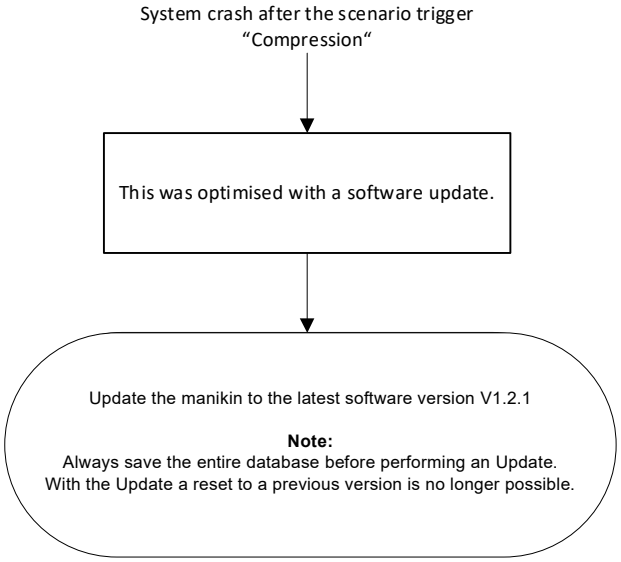
9.5 Creation of a scenario is not possible



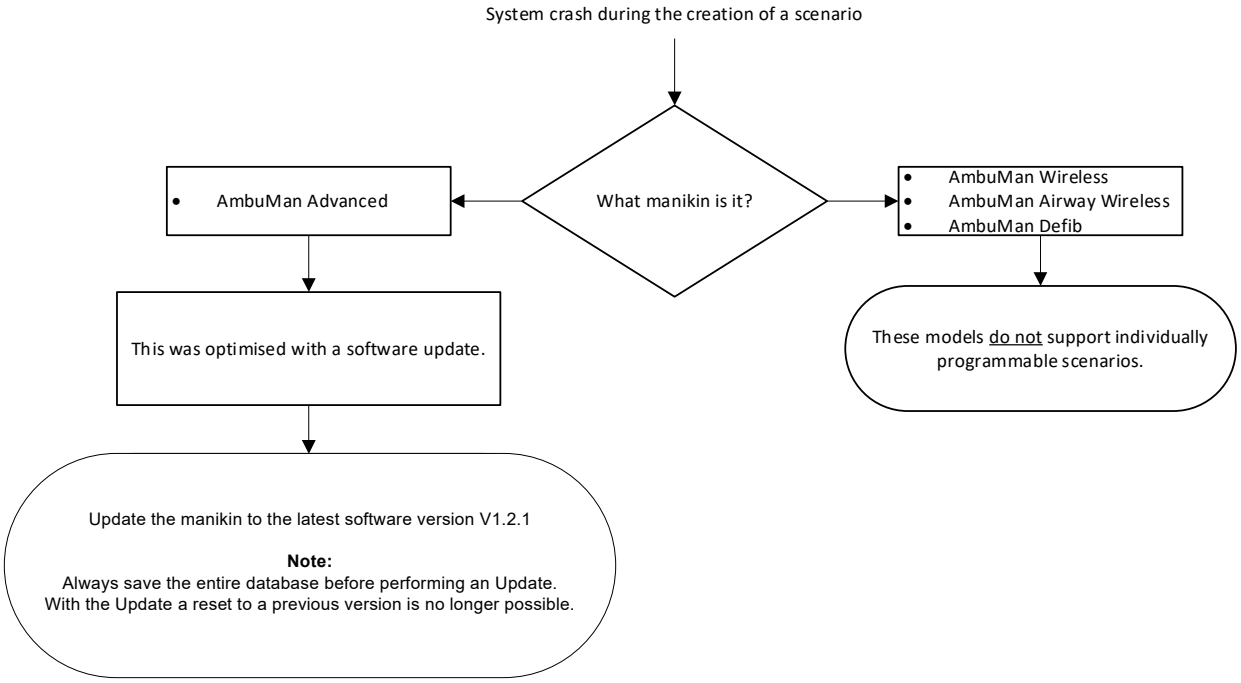
9.6 Scenario trigger "Time interval" is not counting correctly



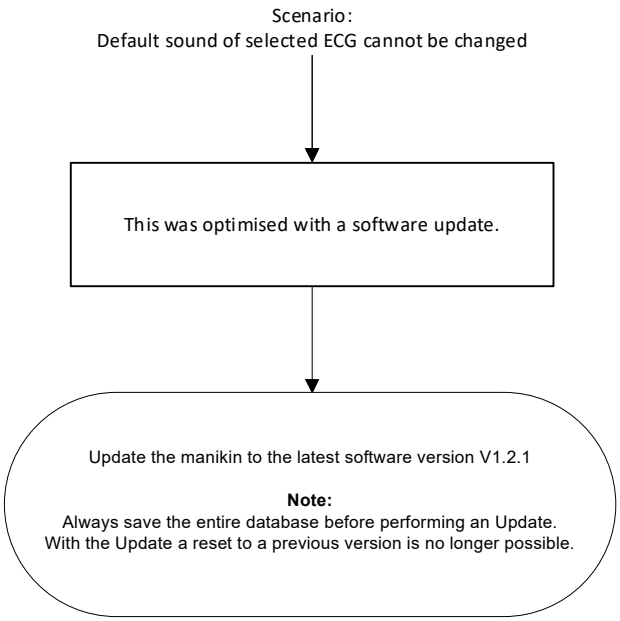
9.7 System crash after the scenario trigger "Compression"



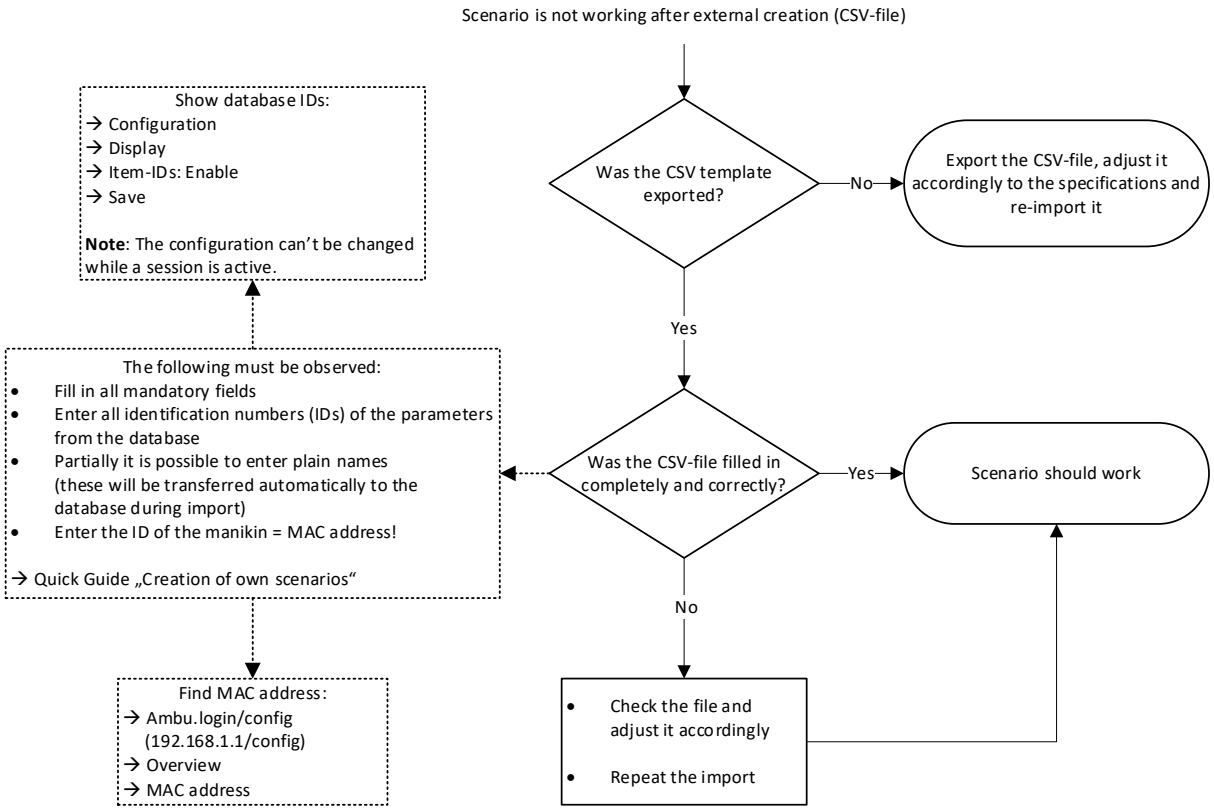
9.8 System crash during the creation of a scenario



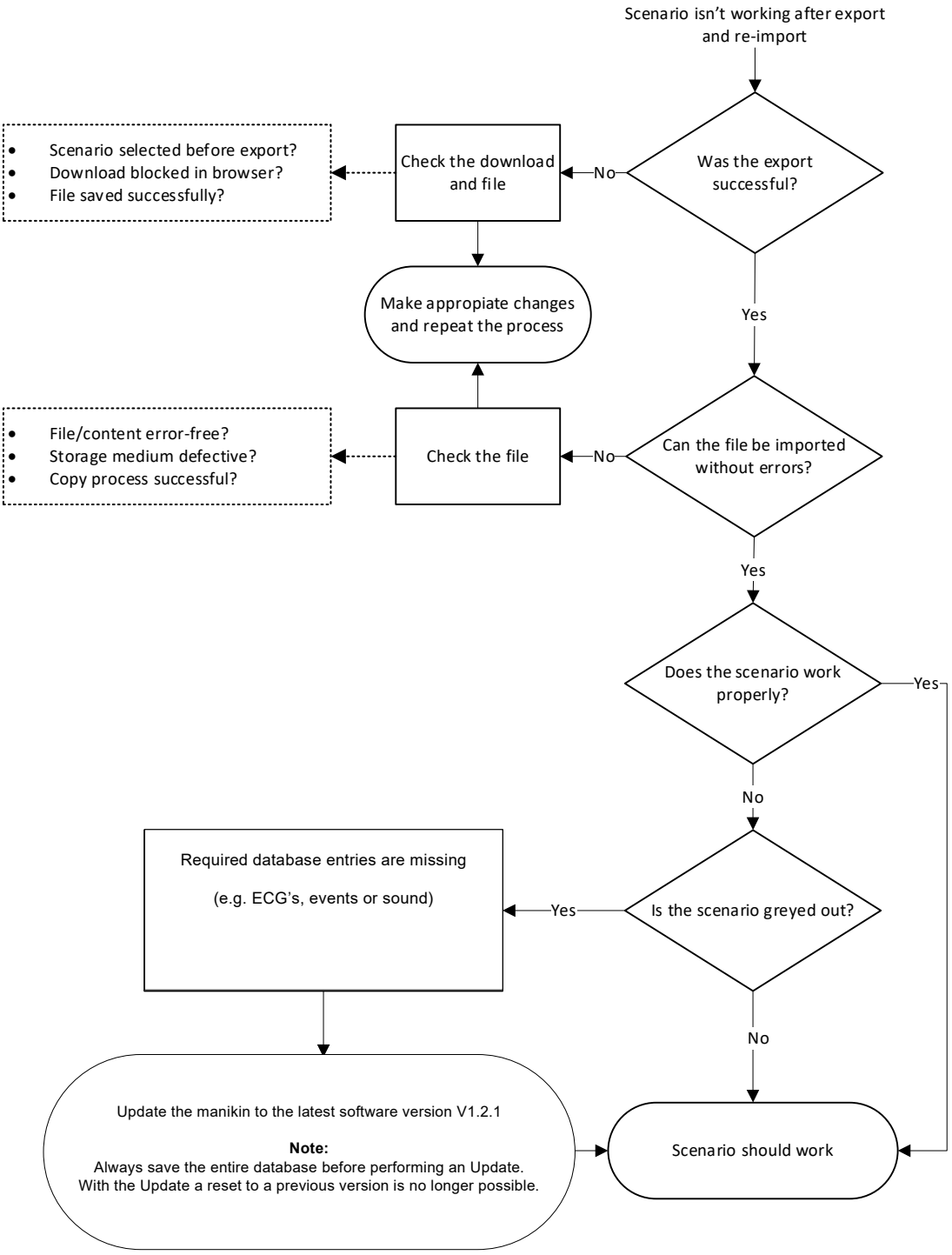
9.9 Scenario: Default sound of selected ECG cannot be changed



9.10 Scenario is not working after external creation (CSV-file)

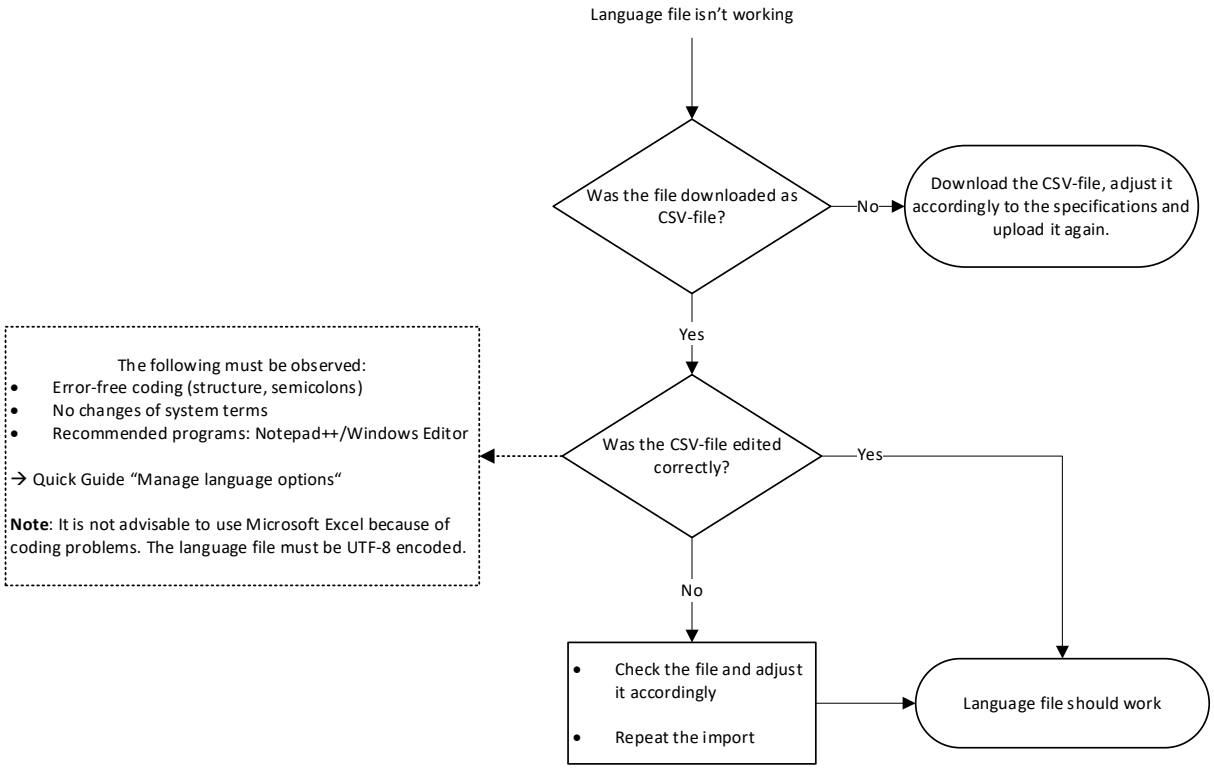


9.11 Scenario is not working after export and re-import

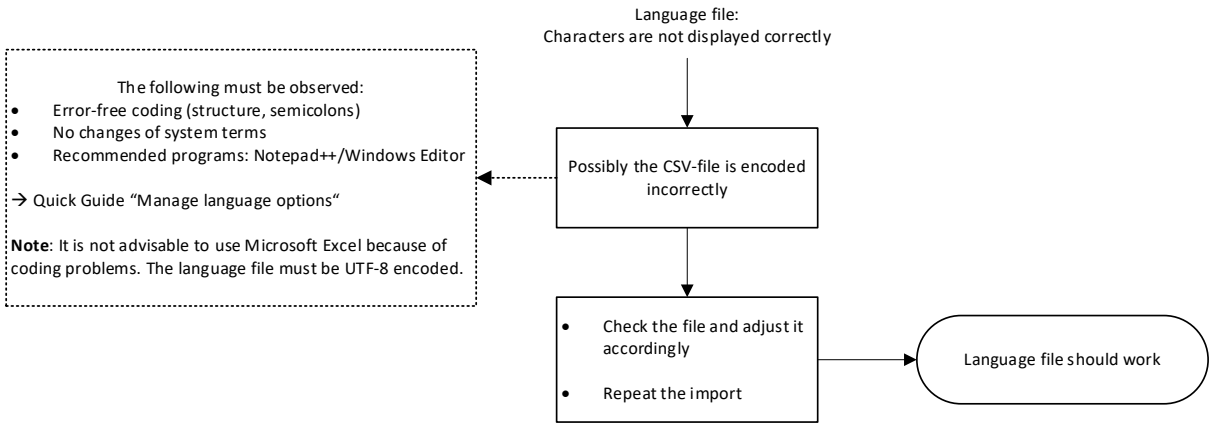


10. Manikin configuration (Ambu.login/config)

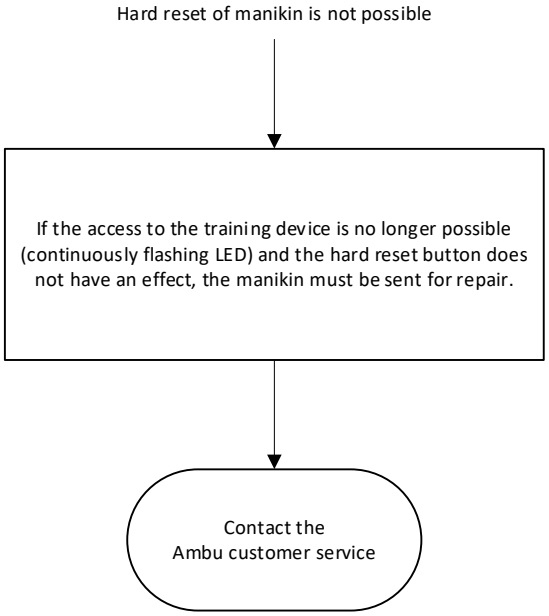
10.1 Language file is not working



10.2 Language file: Characters are not displayed correctly



10.3 Hard reset of manikin is not possible



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